

Introducing VIXXI 911 News!

You asked, and we listened! The VIXXI newsletter, VIXXI 911 News, has been developed in response to customer demand for our 911 industry expertise. You can look forward to regular updates on the latest 911 information impacting your business, including technology advancements, applicability of compliance reports and rulings, future industry direction, pertinent VIXXI news, and more.

If you have any questions, comments, or a topic idea, please contact:

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Compliance Reports and Rulings

CRS Report for Congress

Emergency Communications: The Future of 911
November 21, 2008

Summary

The report emphasizes the importance of compliance with the Net 911 Act of 2008, especially related to the provision for the preparation of a national plan for migration to an IP-enabled network (i.e. Next Gen), as today's 911 system is built on an infrastructure of analog technology that does not support many of the features that most Americans expect are part of an emergency response. It recognizes the importance of the role that Congress will play in this process both from a policy and enforcement perspective.

Implication

Next Generation is inevitable. Thankfully, because VIXXI purpose-built our network from the ground up to Next Generation specifications, all VIXXI customers are NG-ready.

For a full copy of the Emergency Communications report for Congress, please [click here](#).

FCC 08-249

Net 911 Act of 2008
October 21, 2008

Summary

In addition to confirming VSPs' duty to provide 911 and E911 as established by the Wireless Communications and Public Safety Act of 1999, this act ensures that VSPs' (and indirectly VPCs') have the same access rights to the telephone network, 911 network, and Mobile Positioning Centers as other providers. The Act further provisions a national plan for migration to an IP-enabled 911 network, developed by the E-911 Implementation Coordination Office. Additionally, it includes protection of the rights of states and other political subdivisions to levy fees on 911 service and a requirement that FCC report annually on collection of state fees and other levies on 911 and E-911 services.

Implication

The implications of this act are that VoIP providers have the same rights and protection from liability as other carriers as pertains to 911. While not stated in the Act, this may mean that VSPs will also share the same responsibility as a carrier related to having to contribute to the universal service fund.

For a full copy of the Net 911 Act of 2008 please [click here](#).

ITEXPO Sprint 2009

VIXXI will be exhibiting at INTERNET TELEPHONY Conference & Expo! ITEXPO teaches enterprises, SMBs, and Government Agencies how to select and deploy IP-based voice, video, fax, and unified communications. It's where service providers learn how to profitably roll out services their subscribers are clamoring for. The vibrant Exhibit Hall features solutions for enterprises, SMBs, government and service providers. ITEXPO is where buyers, sellers, resellers, and manufacturers meet to forge relationships and close deals.

[Click Here](#) for a free VIP pass, compliments of VIXXI! Come visit us at booth 220. Hope to see you there!

February 2-4, 2009 at the
Miami Beach Convention
Center in Miami, Florida

VIXXI Customer Satisfaction Survey

Your feedback is important to us! Excellent service and customer care are our top priority, and we strive to beat your expectations. Our first quarter customer satisfaction survey is coming soon. Please take a moment to reply. our responses will help us to ensure that we continue to evolve to meet your needs.

Did You Know?

VIXXI offers an E911 solution for your PBX subscribers? This service provides PSAPs with the exact location information of an emergency caller within a PBX network. Please contact slinnemann@vixxisolutions.com for more information and refer to 'VIXXI-PBX'.

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