

Amcom Software News – FOR REVIEW ONLY

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Amcom Software Adds VIXXI Solutions Capabilities to Emergency Management Suite

- Reliable, secure enhanced 911 (E911) for mobile or remote users added to Amcom's integrated suite of emergency management solutions
- Customer call centers can provide advanced services, reduce costs

MINNEAPOLIS, MN – January 26, 2009 – Amcom Software today announced they have selected VIXXI Solutions, Inc., an industry-leading, nationwide E911 service provider, as its partner to provide customers with advanced E911 capabilities for their next-generation voice-over-internet protocol (VoIP) networks. The addition of VIXXI's technology will provide reliable, secure E911 routing, to help Amcom customers provide advanced services and drive lower operating costs for their operations throughout the U.S.

VoIP technology is one of the fastest growing segments of telephony, enabling organizations to provide low-cost, effective, mobile communications systems, integrated with the rest of their office technology. It also adds a level of complexity to any organizations' efforts to provide fast, accurate location information when one of their mobile or remote users needs to call for emergency assistance. VIXXI Solutions technology will become part of Amcom's industry-leading emergency management suite, providing a seamless, transparent link that will connect any VoIP network user to the correct public safety answering point (PSAP), regardless of the user's location or the telephone exchange they use.

"We're very happy that we can now provide our customers with VIXXI's advanced E911 technology, while allowing them to reduce costs compared to other systems," said Bob Young, Amcom Software director of application engineering. "VIXXI is an ideal partner for us. They provide a very high level of service that, given the critical nature of E911 capabilities, will help customers prepare for emergency situations with confidence."

"Amcom is the industry leader in emergency management communications technology," added Bucky Wallace, VIXXI's senior vice president of sales. "We're excited to make our capabilities an integral part of their offerings and we're very confident that Amcom customers will appreciate the value and effectiveness we can add to their efforts."

About Amcom Software

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Amcom Software provides technology solutions for organizations that depend on speed, accuracy, and productivity to manage mission-critical, day-to-day, emergency and event-driven communications. Amcom's advanced solutions are used by more than 1,400 leading corporations and organizations in healthcare, education, hospitality and government. With the recent additions of XTEND Communications and Telident E911 solutions, the company further solidified its market leadership with the combined companies' committed employees, broad expertise across several distinct markets, strong technologies and growing client base. For more information, call (800) 852-8935 or go to www.amcomsoftware.com.

About VIXXI Solutions, Inc.

VIXXI Solutions, Inc. provides complete E911 solutions to VoIP providers and established carriers. VIXXI is FCC and CRTC compliant and provides 100 percent geographical coverage in the U.S., Canada and Puerto Rico. VIXXI is uniquely positioned in this market with its efficient network design and extensive background in the E911 / public safety consulting arena and proven experience in the design, implementation and operation of high-volume communication systems. For more information, visit www.vixxisolutions.com.

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